



## First Global Bank "Match Your Spend" Promotion FAQs

### General Information

#### **Q1: What is the "Match Your Spend" promotion?**

A1: The "Match Your Spend" promotion is an exciting offer from First Global Bank where customers who use their Visa Classic or Visa Gold Credit Card to make purchases of \$25,000 or more between June 7 and September 9, 2024, can enter for a chance to win back the value of their purchase in cash back.

#### **Q2: When does the promotion period start and end?**

A2: The promotion runs from June 7, 2024, to September 9, 2024.

#### **Q3: How can I enter the promotion?**

A3: To enter, simply use your First Global Bank Visa Classic or Visa Gold Credit Card to make a purchase of \$25,000 or more during the promotion period.

### Eligibility and Participation

#### **Q4: Who is eligible to participate in the promotion?**

A4: All First Global Bank Visa Classic or Visa Gold Credit Card holders are eligible to participate, provided they are 18 years or older. First Global Bank employees, their affiliated agencies, and immediate family members (spouses and children) are not eligible to enter.

#### **Q5: Can I enter multiple times?**

A5: Yes, every purchase of \$25,000 or more made with your eligible credit card during the promotion period qualifies as an entry. The more qualifying purchases you make, the more entries you have.

#### **Q6: What purchases qualify for the promotion?**

A6: Any purchase of \$25,000 or more made with a First Global Bank Visa Classic or Visa Gold Credit Card qualifies. This includes purchases made at retail stores, online, or for services.



**Q7: What is the prize for the promotion?**

A7: Winners will receive cash back equivalent to the value of their qualifying purchase.

**Q8: When will the winners be announced?**

A8: The draw date for the promotion is September 10, 2024. Winners will be randomly selected and contacted to arrange for prize collection.

**Q9: How will winners be notified?**

A9: Winners will be contacted by phone or email using the contact information on file with First Global Bank. Make sure your contact details are up to date.

**Q10: What do I need to claim my prize?**

A10: Winners will need to present a valid driver's license, passport, or electoral ID to redeem their prize. All prizes must be redeemed by October 17, 2024.

**Additional Information**

**Q11: Are there any exclusions to this promotion?**

A11: Yes, purchases made by First Global Bank employees, their affiliated agencies, and immediate family members are not eligible. Additionally, purchases made outside the promotion period or below \$25,000 do not qualify.

**Q12: Where can I find more information about the promotion?**

A12: For more details, you can visit the First Global Bank website or contact customer service at 888-CALL-FGB.

**Q13: What happens if I do not claim my prize within the specified period?**

A13: If prizes are not claimed by October 17, 2024, they will remain the property of First Global Bank.